



DISABILITY COMPLAINT OUTREACH

The City of Cotati is committed to ensuring persons with disabilities can enjoy and participate at all levels of community living. Essential to participation is the ability to identify barriers that may prevent or eliminate community inclusion.

To assist in identifying and removing barriers to persons with disabilities, the City of Cotati has developed and implemented a procedure and form to register complaints.

The City of Cotati shall contact organizations serving persons with disabilities to alert these organizations to the complaint procedure and form available to anyone who desires to register a disability related complaint. The complaint procedure and form will be sent to each organization to be available to persons with disabilities and other members of the public.

The complaint procedure and form will be available in all City departments and will also be available to download off the City of Cotati's web page at www.ci.cotati.ca.us

In general, it will be the responsibility of the individual with a disability or a member of the public to notify the City of Cotati of the complaint and the details of the barriers preventing inclusion.

GENERAL ADA INFORMATION

For information on the ADA and how it applies to your business or facility, or to obtain copies of ADA regulation, Standards for Accessible Design, the Guide for Small Businesses, or other publications, contact the U.S. Department of Justice.

ADA Information Line for publications, questions, and referrals

800-514-0301 (voice)
800-514-0383 (TTY)

Internet address (ADA Home Page)
www.ada.gov

For information about tax code provisions that can assist businesses in complying with the ADA, contact Internal Revenue Service

Tax code – information

800-829-1040
800-829-4059 (TTY)

Legal questions about ADA tax incentives

202-622-31020 (voice)
TTY: use relay service

Internet address

www.irs.gov

For information on the ADA Accessibility Guidelines, contact the U.S. Access Board

ADA Accessibility Guidelines

800-526-7234 (voice and TTY)

Internet address

www.access-board.gov